

HENRY BOOT & ST LEGER HOMES OF DONCASTER



St Leger Homes of Doncaster selected a combination of Specialist Contractors and Managing Contractors to deliver their Decent Homes programme. Anglian Building Products were delighted to be awarded large contracts by both Henry Boot Construction and St Leger Homes direct.

HENRY BOOT CONTRACT

The Henry Boot integrated supply chain has undertaken works to bathrooms, kitchens, central heating, windows, doors and roofs. Anglian have installed windows and doors to over 1300 homes to date and future phases of the project are scheduled up to 2015.

Anglian personnel work as part of a close-knit fully integrated team, which includes specialist Resident Liaison Officers with up to nine window and door installation teams at work at any time.

The aim is to deliver "Right First Time" quality, with works being completed whenever possible within a day to minimise disruption to residents. All residents are provided with a bespoke Care and Maintenance guide.

Anglian's dedicated Contract Manager Mick Barker is based at

Henry Boot's Doncaster office ensuring that he is always aware of any programme changes and that excellent communication levels are maintained. A comprehensive suite of KPI's help ensure that high levels of service are provided to both residents and the Henry Boot team alike.

'We appointed Anglian to install the windows and doors as we were confident that they would carry out the works both efficiently and effectively within the given timescales. We have not been disappointed with their performance and continue to work together in partnership.'

*Dean Briggs, Contract Manager,
Henry Boot Construction*

'Henry Boot place a very strong focus on site safety' *Anglian's Mick Barker says* 'In addition to the Henry Boot Site Induction Process, I regularly deliver specialist tool box talks to my team covering a wide range of health and safety and customer care issues.'

PLEASE TURN OVER

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WINDOW AND DOOR ELEMENTAL CONTRACT

Anglian Building Products were set a tough challenge to install windows and doors to nearly 2000 properties within a six months period. This required 20 installation teams, supported by a dedicated Project Management team including Project Management, Project Supervision and Resident Liaison personnel. The project was run from Anglian's South Yorkshire installation centre in Rotherham. All residents were provided with an Information Handbook, Door Choice form and Care and Maintenance leaflet. This ensured they were fully informed of all steps taken during the installation of their new windows and doors. Any special requirements were identified by our Resident Liaison Officer at our first meeting with the resident to ensure that our products were manufactured to suit and our dedicated team worked closely with the resident to cater for their individual needs.



Paul Bichener Operations Director says:

'The project was delivered very successfully with all KPI targets exceeded and our excellent relationship with the client has resulted in the award of several additional packages following the main programme.'

'We have been very impressed with Anglian's performance both on the elemental contract and working with Henry Boot Construction. They work to high standards and consistently deliver within agreed timescales.'

Paul Elliott, St Leger Homes of Doncaster

CONTRACT DETAILS

Date	2007-2015
Project	Decent Homes Refurbishment Programme
Managing contractor	Henry Boot Construction
Client	St Leger Homes of Doncaster
Project value	Henry Boot Contract 2.5m St Leger Homes contract £3m
Product specification	PVC-u Casement windows and Composite Doors

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