



THE ANGLIAN CUSTOMER GUIDE TO DOOR & WINDOW CARE AND OPERATION

You have now had top quality Anglian products installed in your home. These will give you many years of trouble-free use and will require just a little care and maintenance. The purpose of this leaflet is to explain the operation of our products and includes helpful tips about cleaning to help prolong the life of your new product.



Anglian
Building products

INTRODUCTION



Anglian products are designed and constructed to require minimum maintenance. PVCu frames are chemically stabilised to prevent discolouration and should only require an occasional clean with warm water and detergent to prevent a build-up of dirt and pollutants.

Listed below are some useful tips:

Do

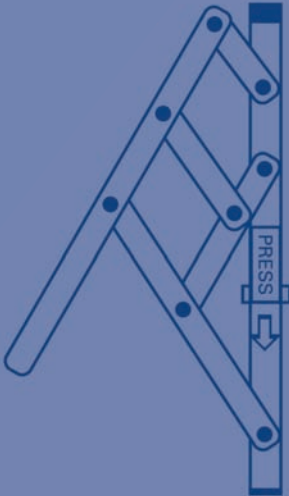
- Clean the glass regularly with a liquid spray glass cleaner
- Occasionally wash the PVCu with warm soapy water using a general purpose cleaner and wipe dry
- Use PVCu cleaner on isolated stubborn stains by applying with a damp cloth and using minimal pressure
- Always ensure that the drainage slots are kept unblocked and free of dirt etc
- Keep hinge and locking gear tracks clear of dust and debris to reduce wear on sliding parts

Don't

- Use glass cleaner on PVCu
- Use coloured glass cleaner
- Use abrasive past cleaner
- Use excessive pressure
- Use high pressure or steam cleaners
- Use any type of bleach, solvent or adhesives
- Use any unspecified tools or abrasive papers such as sandpaper

HINGES

Adjustment, cleaning & lubrication



Friction stays are fitted as standard on Anglian windows. It is important to keep the track free from dust and dirt. Clean the stay and apply lubricant i.e. 3 in 1 oil (but not too much) to the pivot points but not the slider guides.

The slider friction can be adjusted by turning the screw in a clockwise direction to increase the friction but do not over tension the screw.

Fire egress

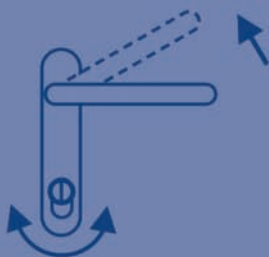
Fire egress hinges are fitted to windows where necessary to allow easy evacuation.



Restrictor

When a restrictor device is fitted the window will initially open to 100mm – 4 inches. To fully open the window depress the catch.

DOORS

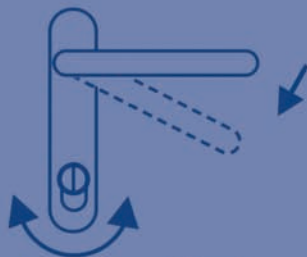


Locking the door from outside

Close the door and lift the handle as far as it will go to engage the multi-point locking mechanism.

Return the handle to horizontal position and insert and turn key fully to lock the door.

Reverse the key half a turn to remove from the door which is now fully locked.

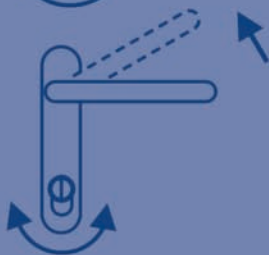


Unlocking the door from outside

Place key in the lock and turn fully to unlock.

Press down on the handle to disengage the multi-point locking mechanism and return it to the horizontal position.

Turn the key to retract the latch and push or pull open.

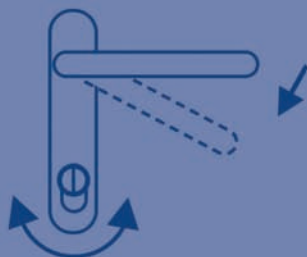


Locking the door from inside

Close door and lift handle as far as it will go to engage multi-point locking mechanism.

Return handle to horizontal position insert key and turn fully to lock the door.

Reverse the key half a turn to remove from the door which is now fully locked.



Unlocking the door from inside

Place key in the lock and turn fully to unlock.

Press down the door handle to disengage the multi-point locking mechanism and the door will now open.

Remember to ensure that your keys are easily available at all times as precious time may be lost searching for them in an emergency.

If you have any queries please feel free to contact us on 01603 422000 or go to our website www.anglian-building.co.uk