

HYDE HOUSING

VALUE: £22,000,000

LOCATION: South & East of

England

DURATION: April 2014 -2018

extended to 2026



OVERVIEW

Anglian Building Products (ABP) were awarded a JCT contract for the supply and installation of PVC-u and timber windows, PVC-u, aluminium and composite doors to occupied social housing across Hyde housing properties in the South and East of England.

SITUATION

The scope of works included

- Full resident liaison
- Technical site survey
- Planning services
- Design, manufacture & installation
- FENSA building control notification
- Comprehensive after sales support



FULL

ABP were also able to provide residents of Hyde housing the opportunity to upgrade their front doors at agreed preferential rates, including colour choice and glazing effects. This initiative was part of the Hyde quality standard to improve the quality and pride their residents have for their homes.



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CHALLENGE

ABP were asked to carry out these improvements to more than 6,000 occupied social housing properties across the south and east of England on behalf of Hyde housing. With residents being present in most of the properties, the coordination of all aspects of the project, from survey to installation, was critical in minimising disruption to the residents.

SOLUTION

In accordance with ABP's project management process, a formal pre-contract meeting was held with Hyde to align the objectives for the projects and agree the project goals and KPI's for delivery. ABP provided a dedicated Project coordinator and Contract manager to ensure the programme was delivered on time and to the satisfaction of the client and resident alike. At the outset, each resident was provided with a bespoke information pack detailing how to identify ABP personnel, codes of conduct, the ABP installation process and contact details of key personnel.

Throughout the project a comprehensive resident liaison service was provided by ABP to engage and consult with Hyde's residents, including providing additional support for vulnerable residents.





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THE RESULT

Following successful completion of our 4 year contract in 2018, we were awarded a 2 year extension till 2020. Due to continued high standard of performance, upon retender we were awarded a further contract extension till 2026, enabling ABP to improve more of Hydes housing stock.

THE FUTURE

ABP are committed to creating and developing strong links with the communities within which we operate, providing a legacy of social, economic, and environmental benefits.

"The installers deserve the upmost praise, they were polite, clean and efficient. They did a brilliant job, 5 stars for workmanship."

HYDE HOUSING RESIDENT

As part of this project ABP pledged support towards Hyde housing's new play area in Saunders park rise. The play area provides a space for families to come together. ABP provided residents at McNair House and Nobel House, with community area picnic benches for residents to enjoy their garden areas and have supported the Allen Edwards primary School with an Autism base climbing frame and specialist Autism sensory room equipment which will help those with special needs in the school.

CONTRACT EXTENSION UNTIL

2026