

BROMFORD

VALUE: £21,000,000 LOCATION: West Midlands DURATION: 10 + Years



OVERVIEW

Anglian Building Products have worked with Bromford housing on projects spanning over a decade. Supplying and installing PVC-u windows and doors and composite doors to occupied social housing, incorporating aluminium screens and doors to communal areas on properties.

SITUATION

On this project we act as the principal contractor. The Scope of works included tenant liaison, site survey, design, manufacture, installation, responsive works, FENSA building control notification

55 + YEARS EXPERIENCE 6

FULL VERTICAL INTEGRATION

and after sales support. We used the used the formal pre-contract meeting to review and discuss specification ensuring we had aligned objectives, providing product samples and undertaking a pilot installation.

CHALLENGE

Across the term of the contract we have worked on over 10,000 refurbishment projects. The housing stock included tower blocks, houses, flats, bungalows, sheltered schemes and non standard construction properties.





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SOLUTION

We took the time to ensure agreed communication formats when contacting customers via phone, email, text or letter and followed protocol for non-accessible properties. Each household was provided with customer journey information, ensuring they were fully aware of the nature of the works undertaken.

"Anglian Building Products have been a partnering contractor for Bromford Housing for around 10 years and have appreciated a strong working relationship with them. The process is efficient from the initial site surveys to their installation and contract management, and we look forward to more years working and supporting each other."

SAM KIRBY INVESTMENT SURVEYOR BROMFORD HOUSING

THE FUTURE

Anglian Building Products are committed to creating and developing strong links with the communities within which we operate, providing a legacy of social, economic, and environmental benefits. As part of this project Anglian mobilised using a dedicated project team made up of local personnel, who worked from the local Installation centre. In collaboration with the Bromford opportunities for employment scheme, we developed a targeted training and recruitment plan, employing a Project supervisor and two apprentice installers from the area.

